Dear Sir/Madam,

I am writing this letter to recommend the services of Assurety Consulting. During the past 4 years our company has worked with Assurety Consulting utilizing AIMS. The company offers high quality products and we are very satisfied by their work.

We use AIMS on a daily basis to prepare our eDocs for Full and Basic service mailings. As a Seamless Acceptance mailer, there is no room for errors in our data and we trust AIMS to prepare our files properly. The software is simple to use and it allows our staff to quickly find and fix errors in our jobs prior to uploading them. We use it for preparing MLOCR and Presort jobs. It even allows us to merge Presort jobs which greatly reduces our data preparation and staging times. The Postal Service also benefits by having less jobs to verify prior to acceptance. AIMS takes the "guess work" out of palletizing jobs and uses our CSA to let us know what pallets to make. Updating and paying for the pallets in AIMS is easy and prevents us from facing any acceptance issues. AIMS manages our Full Service serial numbers and gives us the ability to fix any bad trays or placards before they leave our site. The software has always been reliable and we have never missed an upload deadline thanks to AIMS. Compared to similar products, AIMS is the most user friendly which gives me the confidence to allow more of our staff to use it.

Over the years as our needs have changed, Assurety Consulting has listened and helped us in many ways. I have placed a few calls to them requesting new functions in their software and they always came through in a timely manner. The team at Assurety Consulting is committed to meeting the client's needs and offering great service too.

I'm happy to recommend AIMS software and look forward to working with Assurety Consulting for many years to come. If you have any additional questions or need clarification, please feel free to contact me.

Best Regards,

James Casteel

**Operations Manager** 

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